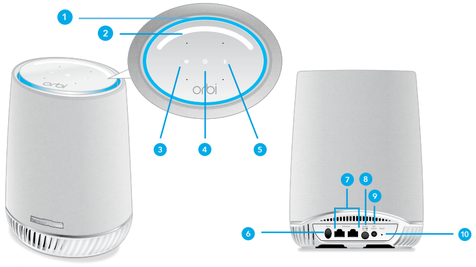
## Package Contents

Orbi Voice
(Model RBS40V)

Power adapter
(varies by region)

## Orbi Voice overview



1. Ring LED
2. Volume control slider
3. Speaker On/Off button
4. Alexa trigger button
5. Microphone On/Off button
6. Sync button (also used for WPS connection)
7. Ethernet ports
8. Power On/Off button and Power LED
9. Power connector
10. Reset button

## Alexa status information

After you add Amazon Alexa, your Orbi Voice uses its ring LED to indicate its Alexa status:

- **Solid cyan**. Alexa is listening.
  Note: For Alexa to start listening, press the **Alexa trigger** button or say "Alexa" to your Orbi Voice.
- **Fast pulsing cyan and blue**. Alexa is thinking.
- **Slow pulsing cyan and blue**. Alexa is speaking.
- **Solid red**. Your Orbi Voice's microphone is muted.
- **One-time yellow burst**. A notification arrived.
- **Pulsing yellow**. You have unread notifications.
- **Pulsing amber**. An error occurred.

If you see an LED behavior that is not described above, see the user manual for more information.

## Change the Orbi Voice mode

To change the mode on your Orbi Voice to Orbi mode or Extender mode, do the following:

1. Power off your Orbi Voice by pressing the **Power On/Off** button.
2. Press and hold the **Sync** button on your Orbi Voice.
3. While holding the **Sync** button, press and release the **Power On/Off** button (don't release the **Sync** button).
   Your Orbi Voice powers on.
4. Continue to hold the **Sync** button.
5. Wait for the Orbi Voice's ring LED to pulse blue and white, then release the **Sync** button.
   If your Orbi Voice is switching to Extender mode, the following LED behavior occurs after you release the **Sync** button:
   - **Pulsing blue**. Your Orbi Voice is changing to Extender mode. The LED pulses blue for a few minutes.
   - **Solid blue**. Your Orbi Voice is in Extender mode and is ready to sync with your router.

   If your Orbi Voice is switching to Orbi mode, the following LED behavior occurs after you release the **Sync** button:
   - **Pulsing white**. Your Orbi Voice is changing to Orbi mode. The LED pulses white for a few minutes.
   - **Solid white**. Your Orbi Voice is in Orbi mode and is ready to sync with your Orbi router.

## Troubleshooting

During the setup, if you don't see the correct LED color as described in the setup steps, try the following:

- Place the Orbi Voice closer to the router.
- Check if your Orbi Voice is powered on.
- If you think your Orbi Voice is in the wrong mode, follow the steps in *Change the Orbi Voice mode* and check the LED behavior.
  After you release the **Sync** button in the last step, if the ring LED lights white, your Orbi Voice is in Orbi mode. If the ring LED lights blue, your Orbi Voice is in Extender mode.

## Support

Thank you for purchasing this NETGEAR product. You can visit *https://www.netgear.com/support/* to register your product, get help, access the latest downloads and user manuals, and join our community. We recommend that you use only official NETGEAR support resources.

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For regulatory compliance information including the EU Declaration of Conformity, visit *https://www.netgear.com/about/regulatory/*.

See the regulatory compliance document before connecting the power supply.

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NETGEAR®

# Quick Start

Model RBS40V

orbi™

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# Set up your Orbi Voice

## Set up with a router that is not an Orbi

By default, your Orbi Voice is set to Extender mode.

Extender mode allows your Orbi Voice to be set up with a router or gateway that is not an Orbi router.

1. Visit *Nighthawk-app.com* and download the NETGEAR Nighthawk app on your mobile device.

   Download on the App Store

   GET IT ON Google Play

2. Place your Orbi Voice near your router.

   Note: You can move your Orbi Voice after the setup.

3. Connect your Orbi Voice to a power source.

   The Power LED on the back of your Orbi Voice lights. If the Power LED does not light, press the **Power On/Off** button.

4. On your mobile device, open the WiFi connection manager.
5. Locate and connect to the Orbi Voice WiFi network called NETGEAR_EXT.
6. Launch the Nighthawk app.
7. Follow the prompts to connect your Orbi Voice to your router WiFi network and to add Amazon Alexa.

   Note: During the installation, you are asked to select your product from a list. Tap **Range Extender**.

   When your Orbi Voice connects with your router, your Orbi Voice's ring LED lights the following colors:

   - **White**. Your Orbi Voice is attempting to connect with your router.
   - **Blue, amber, or magenta**. These colors indicate the connection status between your Orbi Voice and router. The ring LED lights one of the following colors:
     - **Blue**. Good connection

       The LED lights blue for three minutes and then turns off.
     - **Amber**. Fair connection

       Consider moving your Orbi Voice closer to the router. The LED lights amber for three minutes and then turns off.
     - **Magenta**. Connection failed

       The LED does not turn off if it lights magenta. Move the Orbi Voice closer to the router and try again.
   - **Off**. Your Orbi Voice is connected to your router.

8. After the setup is complete, move your Orbi Voice to a new location.

   For help finding the best location, see *Orbi Voice sync LED behavior*.

## Add Amazon Alexa using the Nighthawk app

To add Alexa Voice Assistant capabilities to your Orbi Voice, you need an Amazon account.

If you were not prompted to enter your Amazon account credentials during the installation process, follow these steps.

1. Launch the Nighthawk app.

   The dashboard displays.
2. Tap **Voice Controls**.

   Information about your Orbi Voice displays.

   If Amazon Alexa is not connected, an **Amazon Alexa not connected** message displays on the page.
3. Tap the **Amazon Alexa not connected** message.
4. Follow the prompts to add Amazon Alexa.

## Orbi Voice sync LED behavior

Use the ring LED on your Orbi Voice to find a spot where the Orbi Voice-to-router connection is optimal.

Your Orbi Voice's ring LED lights one of the following colors:

- **Blue**. Good connection

  The connection between your router and Orbi Voice is good. The LED lights blue for three minutes and then turns off.
- **Amber**. Fair connection

  The connection between your router and Orbi Voice is fair. Consider moving your Orbi Voice closer to your router. The LED lights amber for three minutes and then turns off.
- **Magenta**. Connection failed

  Your router and Orbi Voice failed to sync. The LED does not turn off if it lights magenta. Move your Orbi Voice closer to the router and try again.

After your Orbi Voice is synced to your router and Amazon Alexa is added, your Orbi Voice's ring LED behavior changes. For more information, see *Alexa status information*.

## Set up with an Orbi Router

Your Orbi Voice works best with an Orbi router.

If you want to use your Orbi Voice with an existing Orbi router, follow the instructions in this section.

By default, your Orbi Voice is set to Extender mode. To set up your Orbi Voice with your Orbi router, you must switch the mode to Orbi mode. Orbi mode allows your Orbi Voice to be set up with an Orbi router.

1. Visit *Orbi-app.com* and download the NETGEAR Orbi app on your mobile device.
2. Place your Orbi Voice near your Orbi router.

   Download on the App Store

   GET IT ON Google Play

   Note: You can move your Orbi Voice after the setup.

3. Connect your Orbi Voice to a power source, but **do not turn on** your Orbi Voice.

   If your Orbi Voice is powered on, press the **Power On/Off** button to turn it off.

4. Change the mode on your Orbi Voice to Orbi mode:
   a. Press and hold the **Sync** button on your Orbi Voice.
   b. While holding the **Sync** button, press and release the **Power On/Off** button (don't release the **Sync** button).

      Your Orbi Voice powers on.
   c. Wait for the Orbi Voice's ring LED to pulse blue and white, and then release the **Sync** button.

      The following LED behavior occurs after you release the **Sync** button:

      - **Pulsing white**. Your Orbi Voice is changing to Orbi mode. The LED pulses white for a few minutes.
      - **Solid white**. Your Orbi Voice is in Orbi mode and is ready to sync with your Orbi router.
5. Launch the NETGEAR Orbi app.

   The dashboard displays.
6. Tap ⌂ **> ADD SATELLITE**.
7. Follow the prompts to sync your Orbi Voice with your Orbi router and add Amazon Alexa.

   When your Orbi Voice syncs with your Orbi router, your Orbi Voice's ring LED lights the following colors:

   - **White**. Your Orbi Voice is attempting to sync with your Orbi router.
   - **Blue, amber, or magenta**. These colors indicate the connection status between your Orbi Voice and Orbi router. The ring LED lights one of the following colors:
     - **Blue**. Good connection

       The LED lights blue for three minutes and then turns off.
     - **Amber**. Fair connection

       Consider moving your Orbi Voice closer to the router. The LED lights amber for three minutes and then turns off.
     - **Magenta**. Connection failed

       The LED does not turn off if it lights magenta. Move the Orbi Voice closer to the router and try again.
   - **Off**. Your Orbi Voice is synced to your Orbi router.
8. After the setup is complete, move your Orbi Voice to a new location.

   For help finding the best location, see *Orbi Voice sync LED behavior*.

## Add Amazon Alexa using the Orbi app

To add Alexa Voice Assistant capabilities to your Orbi Voice, you need an Amazon account.

If you were not prompted to enter your Amazon account credentials during the installation process, follow these steps.

1. Launch the Orbi app.

   The dashboard displays.
2. Tap the Orbi router image on the dashboard.

   The Network Map displays.
3. Tap your Orbi Voice.

   Information about your Orbi Voice displays.

   If Amazon Alexa is not connected, an **Amazon Alexa not connected** message displays on the page.
4. Tap the **Amazon Alexa not connected** message.
5. Follow the prompts to add Amazon Alexa.